Agenda ISTQB course "Test Management – Strategic Test Management"

Day 1:   *Syllabus reference*

9.00   -   9.30   Course Introduction   (0.0 - ½h)

9.30   -   10.45   Discuss quality goals and define test team's mission   (2.2.1 - 1¼h)

10.45 -   11.00   *Coffee and tea*

11.00 -   12.15   For a given test policy, define metrics   (2.2.3/9.3 - 1¼h)

12.15 -   13.00   *Lunch*

13.00 -   13.45   For a given test policy, define metrics (continued)   (2.2.3/9.3 - ¾h)

13.45 -   15.00   Determine test strategies for a given situation   (2.3.1 - 1¼h)

15.00 -   15.15   *Coffee and tea*

15.15 -   16.30   Analyze failed test strategy   (2.3.2 - 1¼h)

16.30 -   17.15   Advantages and disadvantages of lifecycle models   (8.2.1 - ¾h)

Day 2:   *Syllabus reference*

9.00 - 9.45	Q&A session	(0.0 - ¾h)
9.45 - 10.00	Concepts found in agile projects that influence testing	(8.2.2 - ¼h)
10.00 - 11.30	Compare partial project types	(8.3.1 - 1½h)
11.30 - 11.45	Coffee and tea	
11.45 - 13.00	Define testing in quality management program	(6.4.1 - 1¼h)
13.00 - 13.45	Lunch	
13.45 - 14.00	Issues to be considered with multi-use tools	(5.7.1 - ¼h)
14.00 - 15.15	Analyze a change to a multi-use tool	(3.4 - 1¼h)
15.15 - 15.30	Coffee and tea	
15.30 - 17.00	Create a plan for rolling out a new multi-use tool	(5.7.3 - 1½h)
17.00 - 17.15	Consider merging test strategies with a third party	(4.6.1 - ¼h)

Workplace exercises:

LO 2.2.2 Define, describe and evaluate test objectives, priorities and test goals that might have long term effects on the software, quality, and dependencies (organizational, economical and technical) in your own organization	1½h
LO 2.2.3 For your own organization, define effectiveness, efficiency, and satisfaction metrics for the test process, identifying opportunities for improvement	½h
LO 2.3.3 Create a test strategy document for your organization that contains the important elements, enables success factors, and mitigates causes of failure	1½h
LO 2.4.1 Define, describe, evaluate and improve the test policy and strategy(ies) both long and short term for your organization and/or a test team, including process and organization of test, people, tools, system and techniques	1½h
LO 8.2.1 Evaluate and report advantages and disadvantages associated with each lifecycle model in given situations	¾h

---